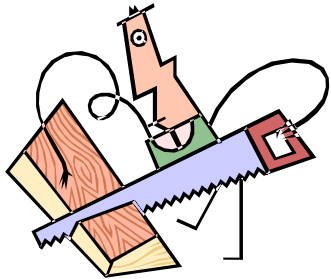


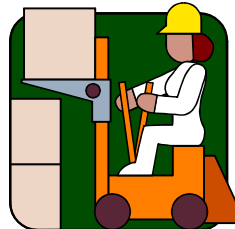
HIRE A LICENSED CONTRACTOR BECAUSE...



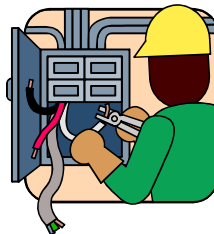
- ❖ A licensed contractor has the training and experience necessary to obtain a contractor's license. The State of Hawaii's Contractor's License Board has checked into the contractor's background and is satisfied that the person is qualified to hold a contractor's license.



- ❖ Licensed contractors have worker's compensation and liability insurance. This protects you as a homeowner from putting your property at risk if anyone is injured on your project or if anything is damaged while the work is being done.



- ❖ Licensed contractors are able to obtain and sign building permits. Only a licensed electrical or plumbing contractor can sign building permits for electrical or plumbing work.



- ❖ If anything goes wrong with your home improvement project, the Contractor's Recovery Fund is available to you only if you have hired a licensed contractor.



- ❖ You can check the background of a licensed contractor through a number of building trade associations or by calling the Department of Commerce and Consumer Affairs' Consumer Resource Center at 587-3222.

Why gamble with your home?

Hire a licensed Contractor!

Regulated Industries Complaints Office

Honolulu Office:

Leiopapa A Kamehameha Building
235 South Beretania Street, 9th Floor
Honolulu, HI 96813

Maui Office:

1063 Lower Main Street, Suite C-216
Wailuku, Hawaii 96793
Maui office phone: 243-5808

Kauai Office:

3060 Eiwa Street, #204
Lihue, Hawaii 96766
Kauai office phone: 274-3200

Hilo Office:

345 Kekuanaoa Street, #12
Hilo, Hawaii 96720
Hilo office phone: 933-8846

Kona Office:

78-6831 Alii Drive, #134A
Kailua-Kona, Hawaii 96740
Kona office phone: 322-1908

RICO Website:
www.hawaii.gov/dcca/rico

RICO E-mail: rico@dcca.hawaii.gov

Business Name Search:
<http://www.ehawaii.gov.org/DCCA/biz-name>

Licensing Search:
<http://www.ehawaii.gov.org/serv/pvl>

Complaints History online at:
www.ehawaii.gov.org/serv/cms

The Regulated Industries Complaints Office receives, resolves, investigates and prosecutes complaints relating to the industries, boards, and commissions regulated by the department.

Call the DCCA **Consumer Resource Center** at **587-3222**, if you have a consumer complaint against a merchant, car dealership, and other businesses and licensed professionals in Hawaii.

If you are calling from the Neighbor Islands, call via the state toll free telephone number for Kauai 274-3141 extension 73222; the Big Island 974-4000 extension 73222; Maui 984-2400 extension 73222; Molokai and Lanai 1-800-468-4644 extension 73222.

We will assist you in handling your complaint.

The language of this brochure is for informational purposes only. This brochure is intended as a reference and does not provide legal advice. The information contained in this brochure is subject to change.

This printed material can be made available for individuals with special needs in braille, large print or audio tape. Please submit your request to the Complaints and Enforcement Officer at 586-2666.

HIRE A LICENSED CONTRACTOR BECAUSE...

